

## Basic prices

| Service  | Unit                       | EUR            |
|--|----------------------------|----------------|
| Meet and Assist Service (Departure - 120 min.)     | Basic price for one person | 150.00         |
| Meet and Assist Service (Departure - 120 min.)     | Every additional person    | 50.00          |
| Meet and Assist Service (Departure - 120 min.)     | Children (0-6)             | free of charge |
| Meet and Assist Service (Arrival - 60 min.)        | Basic price for one person | 100.00         |
| Meet and Assist Service (Arrival - 60 min.)        | Every additional person    | 50.00          |
| Meet and Assist Service (Arrival - 60 min.)        | Children (0-6)             | free of charge |
| Meet and Assist Service (Transfer - 45 min.)*      | Basic price for one person | 200.00         |
| Meet and Assist Service (Transfer - 45 min.)*      | Every additional person    | 50.00          |
| Meet and Assist Service (Transfer - 45 min.)*      | Children (0-6)             | free of charge |
| Meet and Assist Service (Mixed 120 min./ 60min.)** | Basic price for one person | 220.00         |
| Meet and Assist Service (Mixed 120 min./ 60min.)** | Every additional person    | 50.00          |
| Meet and Assist Service (Mixed 120 min./ 60min.)** | Children (0-6)             | free of charge |

\*Departure und arrival within maximum 3 hours

\*\*Departure and arrival

## Special additional services:

| Service  | Unit          | EUR   |
|--|---------------|-------|
| Language service                                 | per operation | 35.00 |
| Pick-up (at Parking garage/ S-Bahn/ Lounge etc.) | per operation | 35.00 |
| Reebooking fee                                   | per operation | 35.00 |
| Nameplate (in national language)                 | per operation | 15.00 |
| Fast Track                                       | per person    | 25.00 |
| Tax Refund                                       | per person    | 25.00 |
| Split-Support                                    | per person    | 25.00 |

If you would like any other special services outside of our product range, for example, service man, showers, lounges, etrolleys\*, baby carriages, etc.), please do not hesitate to contact us.

\*Possible in Terminal 1 and Terminal 2. Transportation by E-trolleys is allowed from the age of 6 years.

## Meet and Assist Service Cancellation

| Cancellation  | EUR                            |
|---|--------------------------------|
| up to 48 hours prior to handling                    | free of charge                 |
| from 48 hours prior to handling                     | 60% of total amount incl. VAT  |
| from 24 hours prior to handling                     | 80% of total amount incl. VAT  |
| No-show fee   | 100% of total amount incl. VAT |
| Last Minute Surcharge from 12 hours before handling | 25% of total amount            |